



TRAVELERS AID[®]

D U L L E S A I R P O R T

The TeleGraham

March 7th, 2025

Shift Availability

Key Available Shifts for the Week Ahead (red = no availability)											
	Concourse A	Concourse B	Concourse C	Concourse D	East Ticketing	Int Desk	L1	L2	West Ticket	East Mezz	West Mezz
Sat Mar 8th	4-8pm	12-4pm 4-8pm	all day	8-noon 4-8pm		12-4pm	4-8pm	8-noon 4-8pm		4-8pm	8-noon 4-8pm
Sun Mar 9th	4-8pm	8-noon 4-8pm	all day	12-4pm 4-8pm		8-noon	4-8pm	8-noon 4-8pm		12-4pm 4-8pm	all day
Mon Mar 10th	6-9pm	2-6pm 6-9pm	7-10am 6-9pm	7-10am 2-6pm 6-9pm		10-2pm	7-10am 10-2pm	7-10am	10-2pm	7-10am 2-6pm	7-10am
Tue Mar 11th	all day	7-10am 2-6pm	7-10am 10-2pm 6-9pm	2-6pm 6-9pm		2-6pm 6-9pm				7-10am 6-9pm	7-10am 2-6pm 6-9pm
Wed Mar 12th	10-2pm 6-9pm	7-10am 2-6pm 6-9pm	7-10am 10-2pm 6-9pm	all day	2-6pm		6-9pm		2-6pm	7-10am 2-6pm	7-10am 2-6pm 6-9pm
Thur Mar 13th	7-10am	7-10am	all day	7-10am 6-9pm	2-6pm		7-10am 6-9pm	7-10am 2-6pm 6-9pm		7-10am 2-6pm 6-9pm	7-10am 6-9pm
Fri Mar 14th	6-9pm	7-10am 6-9pm	7-10am 6-9pm	all day	7-10am		6-9pm			6-9pm	all day

Its Spring Break week for a lot of schools and universities, so if you have some spare time, we would love to see you at the airport this week! We have some great shifts available, so check out volgistics and see if there is something that catches your eye.

St Patty's Day Bingo Bonanza!



Thursday March 13th is the big day for bingo. We have already seen an impressive 37 volunteers sign up for this exciting event. We're really looking for 50 (at least) volunteers, so if you haven't signed up already, log in to volgistics soon and sign up!

The event will take place on **March 13th**, from **1:30-3:30pm**, in **Conference Room A & B**, across from bag claim 1 & 2.

We will have Bingo, Prizes, St. Patty's Day apparel, Sweets, and Laughter!

Join us by signing up in Volgistics.

- Go to your "Schedule"!
 - Select "March 13"
- Sign up for St. Patty's Day Bingo Bonanza!

See you there!



Continuing Education

Our next small group training is going to be addressing Lost and Found queries. We have arranged to meet with the staff from Lost & Found to undertake a question-and-answer type event. Details will be coming next week. If you are interested in finding out more about the processes involved in L&F, please let me know and I will ensure that you get an invitation.

Lost & Found Entry Form

<input type="checkbox"/> LOST & FOUND
HISTORY LOG ENTRY FORM

We have been super impressed with the efforts that volunteers have made when recording Lost & Found Items. The quantity of items being reported is increasing and the number of items getting returned to passengers is also increasing. Great work!

Just a gentle reminder, that we would like a good description of items (including the name if possible) of the item being reported. It really helps when comparing lost items in the history log.

Social Event

Last year, we had a small social event in Vienna at the Hawk & Griffin Pub. Well, we feel our wonderful volunteers deserve another occasion. Nothing to celebrate and nothing formal, just a great chance for a social gathering!

The only issue is, **where?**

I am looking for your best suggestions for somewhere that can host a gathering of around 25-50 volunteers for a few hours with some good appetizer options.



YouTube Video

The wait is over, and the notifications should be pinging on your phones! The next installation of the Travelers Aid Continuing Education Video Series has arrived. Featuring volunteer **Marilyn D**, the video is a superb insight into the security entrances at the at the airport.

The video can be found here – <https://youtu.be/Z7N1jG1k0w8>

Or our YouTube channel - [Travelers Aid IAD - YouTube](#)

The video even has a bit of dancing at the end, well worth watching out for. It reminded me of the time I was learning the hokey pokey. Not all of it. But I got the ins and outs.



As always, have a great week everyone!

Graham Maclean, Assistant Program Manager

